



**Affordable,
easy to use
software from
insurance experts.**

QLADMIN POLICY ADMINISTRATION SERVICING THE ENTIRE POLICY LIFE CYCLE

**PROVEN
RELIABLE
INTUITIVE**

We believe that insurance administration should be easy and intuitive, while at the same time be comprehensive, reliable and adaptable.

In addition to expertly servicing the entire policy life cycle from new issue to termination, QLAdmin has extra out-of-the-box functionality that supports daily business and policy administration activities.

What's hindering your success and growth? An outdated system makes it difficult to acquire and service new business, manage your marketing force and implement new products in a timely manner. Simply stated, legacy systems adversely impact your business.

QLAdmin offers many of the same features of million-dollar systems, and oftentimes more, yet QLAdmin is priced just right for our market.

Clients realize the full value of QLAdmin as all features and tools are utilized. They also benefit from the shared best practices of other QLA clients with similar markets and products.

Imagine improving business processes that create new daily efficiencies with reduced manual effort and increased data accuracy. Company resources could then be reallocated to customer-centric and revenue generating activities. How might such a change impact employee morale, retention, dedication and ambition?

We're in this together. We're here to help your success. As your technology partner, QLAdmin Solutions is one of your key business relationships.

We know the insurance business and we know how to help. Let's talk.

Supporting the policy life cycle:

- Comprehensive policy detail and history in one window
 - Policy values, dates and coverage data validation
- Complete agent management and history in one window
 - Transaction audit trail for policy and agent changes
- Follow-up queue and reports for workflow assistance
 - Correspondence queue for batch emailing and printing
- User-enabled plan code and rate file maintenance
 - Agent and policyholder web portals

ON THE SPOT: GETTING TO KNOW QLADMIN

Who uses the QLAdmin system?

QLAdmin has 44 clients in 14 states and 4 countries with 1583 licensed users administering 1.5M policies. See the QLA brochure for client reference contacts.

What insurance products are supported?

QLAdmin is designed for traditional insurance products such as term, whole life, universal life, interest sensitive WL, deferred annuities with or without market value adjustments, immediate annuities, health and supplemental, final expense, pre-need, and Medicare Supplement products.

How is QLAdmin installed?

QLAdmin is installed on the client server, whether physical or remote, and the client retains full control of their data at all times.

Does QLAdmin do policy illustrations?

QLA and illustrate inc have a strategic partnership to provide a complete solution for inforce and new business policy illustrations and e-applications in one integrated platform.

Are agent and policyholder web portals available?

Yes. QLA has both web portals available for clients who want to provide online access to those user groups. Portals are branded with the client logo and banner.

How is QLAdmin technical support delivered?

Clients have direct email and phone access to the QLA Support team located in Austin, Texas. Support resources include online chat and remote assistance for desktop sharing, a unique client web portal, support case tracking, encrypted ShareFile backup storage (optional), interactive help manual, program updates and a regular client newsletter.

How is QLAdmin licensed and what are the cost components?

QLA offers a monthly subscription license fee which includes the right to use the software, maintenance and support, and regular program updates. Other Year 1 costs may include fees for data conversion, custom modifications, product implementation and user training.

How are system data conversions handled?

QLA performs all data conversions with proprietary programs and data validation processes. To date, QLA has performed nearly 60 data conversions from multiple systems, including conversions for existing clients adding new blocks of business.



ABOUT QLADMIN SOLUTIONS

QLAdmin Solutions is a technology company of insurance experts that enables insurance providers to succeed in their markets and has provided complete, end-to-end life insurance policy administration technology for nearly 30 years. QLAdmin Solutions has increased clientele by 25% in the last two years, and today 44 companies in the United States, Canada, Central America and the Caribbean use QLAdmin and related system tools. QLAdmin Solutions is headquartered in Austin, Texas. For more information, please visit www.qladmin.com or call 512-645-2990.



"This program has proven to be a very reliable platform on which to base our operations, and as a QLAdmin user since 2002, I have always been grateful for their consistent support."

- Brent Gibson, VP



"We moved to QLAdmin in 2005, and it's been one of the best IT decisions we've made. QLAdmin's easy-to-follow data presentation and adaptability to custom routines has improved our operating efficiency beyond our expectations. We look forward to continuing to grow with QLAdmin Solutions."

- Tom Munson, President



"QLAdmin is a great fit for processing our term and UL life business. It's a system that's easy to use and the user-defined fields add flexibility that meets our company's reporting needs. Their support staff has insurance savvy with extensive technical skills. They know their system and are great at providing the right solution to processing issues."

- Zack Athens, Life Business Manager, Finance